

THE DOG WASH GUIDELINES



BEFORE VISITING THE DOG WASH

- Pets must be current on vaccinations (Distemper, Parvo, Rabies, DHLPP). Please bring vaccination records or titer documentation of immunity on your first visit.
- If your pet is aggressive towards people or other pets, they must be evaluated to see if their condition is manageable by our staff.
- If your pet has food allergies, bring your own food.
- Un-neutered males and females in heat are not eligible for group or camp activities.
- Male cats over one year must be neutered.

The Dog Wash is on a very busy road. Please use common sense—and a leash—when transporting your dog to and from the car.

WHEN CHECKING IN AT THE DOG WASH

- Please present vaccination records or titer documentation of immunity on your first visit.
- Provide notice of allergies and present any required medications in prescription bottles with dosage instructions, bringing only the needed medicine for the length of the stay.
- List any health issues or physical conditions (i.e. un-neutered males, in heat females, tendency to seizure, spinal cord injuries, arthritis, skin conditions)
- All dogs arriving for group activities are screened for group play and require a signed release.
- Upon receiving your pet for Guest or Salon/Spa Services, we will evaluate for disposition and condition of coat and skin:
 - All dogs that show aggression are subject to additional charge.
 - All un-neutered males and females in heat require a \$5 per day special handling fee for pets in boarding.
 - Prices noted are starting prices for non-matted, well-behaved pets.
 - The Dog Wash declines any requests for service that will induce pain (i.e. coats matted to the skin will not be de-matted, but shaved instead).
 - Pets with observed infestations will receive flea and tick treatment at your expense.
- **Check-In Check-Out Times:** You may check-in during any of our hours of operation. Check-out time is at noon Monday through Saturday and at 4pm on Sunday, after which additional day charges will accrue.

AFTER YOUR PET'S VISIT TO THE DOG WASH

- When you come for pick up, your pet may be very excited to see you and experience a rise in heart rate and blood pressure, which results in panting and thirst. Even so, upon returning home, it is important to only give small amounts of water* until he/she settles down.
- Your pet may also appear to be hungry after returning home. However, it is essential to wait several hours for your pet to return to its normal routine before feeding*.
- * *Gulping large quantities of water or inhaling food may create susceptibility to diarrhea, vomiting, or bloat.*
- While in our facilities, your pet(s) are handled by our workers numerous times a day. Pets play hard and sleep well. Day Campers, Weekenders, and Vacationers enjoy games of fetch, chase, and other activities. Some play harder than others, making them extremely tired. After a day or two at home, most should be back to their usual routines.